



# Vacation FOCUS.

AUGUST/SEPTEMBER 2022





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**Troy Asche**  
Vice President, Resort Operations,  
Hyatt Vacation Ownership

## Executive CORN

### Delivering on Commitments

Leading a vacation ownership company through a period of change can be incredibly challenging. As a leadership veteran Troy Asche is more than ready. He is excited for the opportunities that Hyatt Vacation Ownership provides for Owners.

Asche, 57, is Vice President of Resort Operations for Hyatt Vacation Ownership and has been involved in timeshare management for most of his life.

Troy began his career in hospitality at an entry-level position as a night housekeeper. He then worked as an executive housekeeper at several resorts, including the Residence Club Carmel, Highlands Inn, and the Hyatt Regency. After years working at high-end resorts in the West, he moved to the East Coast for job opportunities in the Washington, D.C. metro area, and then finally to Florida.

Through the years, he learned there's one key difference between working for a timeshare company and a typical hotel resort operation.

"You better deliver on your commitments," Asche says. "Many Owners return to their resort properties. In most cases, it's a lifetime relationship."

And that also means Owners are directly invested in the properties. To Troy, that's what makes vacation ownership more interesting and personal, especially during the transition to Hyatt Vacation Ownership.

# INTER.

By Janet Brindle Reddick

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Vacation Ownership

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The one question he says he's most often asked by Owners is:  
"Are you going to change what I own?"

Asche wants to allay those fears — and says just the opposite  
is true.

"In the end, our goal is to help evolve the product and service  
levels," he says. "Our goal is to have a better-run operation  
that provides world-class experiences for all Owners  
and guests."

He says HVO leaders walked every single property that  
make up the Hyatt Vacation Club Platinum Program to look  
at rooms, infrastructure, and amenities. Then, they made  
recommendations to the Association boards in connection  
with any capital expenditures.

"We want to elevate the physical plan and provide a better  
value to all Owners," Asche says.

He mentioned similar intentions for properties within Hyatt  
Residence Club, and Asche says they are considering the  
feedback of all Owners going forward.

"At the end of the day, our Owners want a good value for their  
money when taking their family on vacation, and that's a key  
focus on what we want to deliver," he says.

When he's not working on improving vacations and properties  
for Owners, Asche dreams about his own trips. He and his  
wife of more than 30 years, Nancy, live in Windermere, Florida.  
They are avid boaters, scuba divers, and #VacationChampions.





*Go Farther in 2023*  
WITH WORLD OF





3  
HYATT®  
By Heidi Ekey



# Get More out of Your Ownership

## WITH WORLD OF HYATT

You now have the ability to convert Platinum Points to World of Hyatt® Bonus Points on [The Lounge](#). That's right, beginning with the 2023 Use Year, points can be converted to World of Hyatt Bonus Points to stay at 1,100+ participating Hyatt hotels and resorts around the globe.

When you convert your points for World of Hyatt Bonus Points, you'll enjoy free nights with no blackout dates starting at just 3,500 points. A 3:1 conversion rate and \$143 transaction fee apply.

It's easy to expand your vacation options, and with so many destinations and brands from which to choose, why wait? Here's how to get started:

- Register or link your World of Hyatt account through [The Lounge](#).
- Elect how many Platinum Points you'd like to convert to World of Hyatt Bonus Points using the conversion calculator. Points must be:
  - From a Platinum Points contract with up-to-date Maintenance Fees
  - From Use Year 2023 or later
  - In increments of 20,000
- Review, confirm, and pay the transaction fee to expand your horizons.
- Plan vacation memories you'll treasure forever.

Please note: Once converted, World of Hyatt Bonus Points cannot be converted back into your Platinum Point balance. >>>



Eligible Owners may convert their Platinum Points to World of Hyatt points every other calendar year (for biennial Ownership interests, Owners may convert every fourth calendar year), subject to applicable terms, conditions, and limitations.





Grand Hyatt Kaua'i Resort & Spa, Koloa, Hawai'i



Grand Hyatt Sanya Haitang Bay Resort and Spa, Sanya, China





Alila Seminyak, Bali, Indonesia



Párisi Udvar Hotel Budapest, Hungary

# Use YOUR POINTS

TO STAY AT HYATT PROPERTIES LIKE THESE

Join World of Hyatt®, your new loyalty program, today. It's filled with thoughtful rewards, personal connections, and amazing experiences. And it revolves around you. There's simply no better way to expand your horizons.

GET STARTED



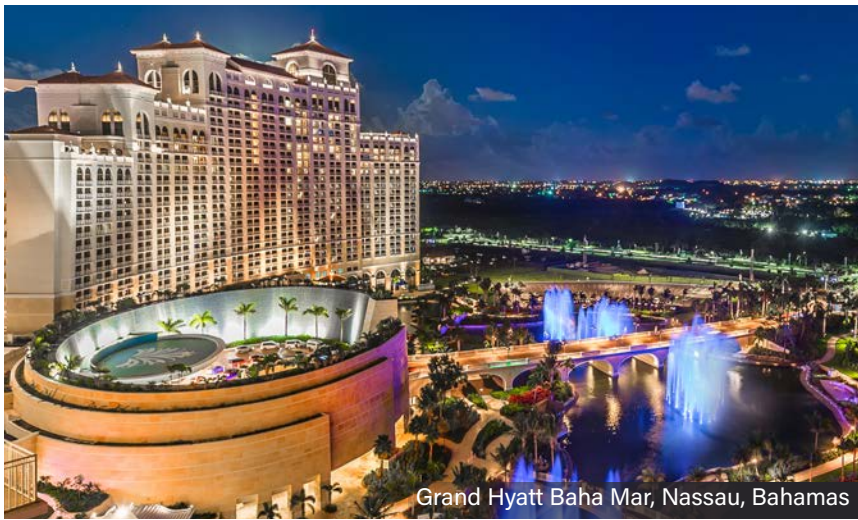
Andaz Capital Gate, Abu Dhabi, United Arab Emirates





Hungary

u Dhabi,  
Emirates



Grand Hyatt Baha Mar, Nassau, Bahamas



The Lost Stone Villas & Spa Baoshan, China



Grand Hyatt Goa, India



Grand Hyatt Bali, Indonesia



Hyatt Regency Koh Samui, Surat Thani, Thailand



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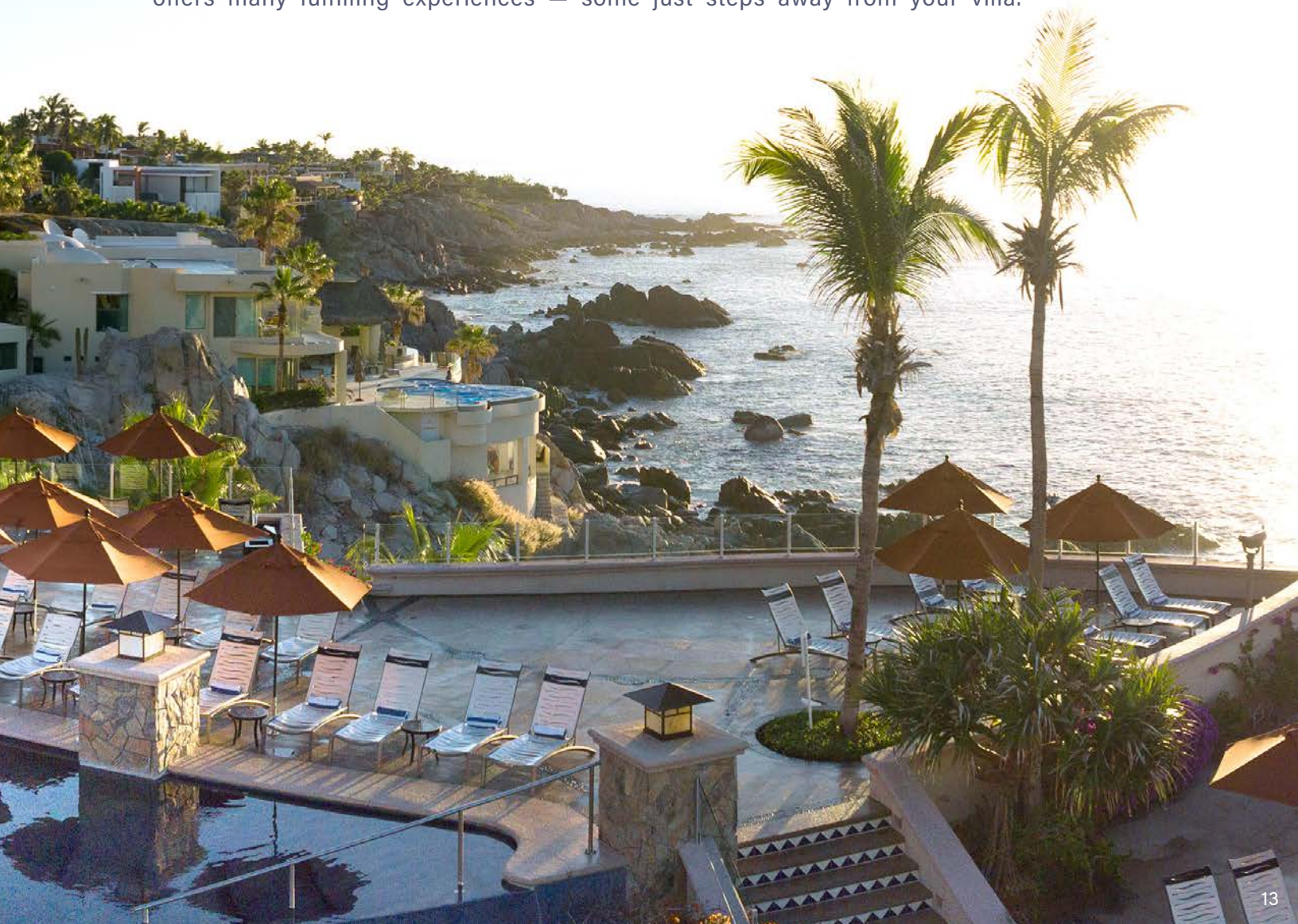




# THE MOST OF EVERY AN LUCAS MOMENT

By Susannah Rigg + Emily Schlorf

Cabo San Lucas occupies an eye-catching spot at the bottom of Mexico's Baja California Peninsula between the Pacific Ocean and the Sea of Cortez. With its mostly sunny days, thriving beaches, and enchanting turquoise waters, a retreat to Cabo San Lucas is perfect for those who wish to transform their body, mind, spirit, and relationships. Whether you're inspired to snorkel, kayak, paddleboard, or laze by Sirena del Mar's two infinity pools, Cabo San Lucas offers many fulfilling experiences — some just steps away from your villa.





# 5 Fulfilling

## 1. DISCOVER EL ARCO AND ITS RICH HISTORY

A landmark that truly embodies Los Cabos, El Arco is a majestic 200-foot rock formation rising out of the sea. Naturally sculpted by powerful ocean currents, the site was once a hiding place for pirates hoping to prey on passing ships. Today, it's one of the most picturesque spots on the peninsula, and a great place to spend time with family.

Boat trips to El Arco start from the Marina, just 5 miles from Sirena del Mar. A tour provides plenty of opportunities to make memories that complement the beautiful El Arco photos soon to be in your camera roll. Accompanied by expert guides, you'll also learn about the fascinating history this rock formation has witnessed.



## 2. FALL FOR LOVER'S BEACH

After your trip to El Arco, make a stop at Lover's Beach (Playa de los Amantes) to experience the tranquil waves and vibrant marine life. The scenic cove is the last beach overlooking the Sea of Cortez before reaching the Pacific Ocean, and it's surrounded by unforgettable rock formations that help keep the sea calm. It's a great spot for a swim and snorkel, offering views of multicolored fish and other sea life living in harmony in the waters they call home.

On a tour, you can also try out other snorkeling sites like Pelican Rock, or add kayaking, paddleboarding, or even power-snorkeling to your itinerary. You may also pass the nearby Divorce Beach (Playa del Divorcio), named for its volatile tides that contrast so strikingly with those of Lover's Beach and that make swimming prohibited here.

## 3. STROLL THE TOWN PLAZA

Just 5 miles from Sirena del Mar is San Lucas. You'll find plenty of restaurants and shops near the tree-lined Amalia street, named after a cherished teacher and politician who helped build the city's public water system. The plaza is a great place to kick back and people-watch under the shade of the trees beneath the traditional bandstand.

Just across the street is Iglesia de San Lucas, a Spanish mission chapel built in 1763. It's a beautiful example of its original style and authentic architecture, and it's currently undergoing renovations.

## 4. TAKE A DEEP DIVE INTO

To understand more about the local history, visit the Los Cabos Natural History Museum on the corner of Amalia and Plaza. History, anthropology, and geology are all on display, and you can appreciate the opportunities to learn about the history of the region, Baja California's unique rocks and animal fossils, and the local culture. And with signage in both Spanish and English, you'll be able to seek all the information you need. Your resort with newfound knowledge, your family, and fellow vacationers. >



# g Los Cabos Recommendations



## PLAZA

is the lively town of Cabo  
restaurants, cafes, bars, and  
Wilkes Plaza, named after  
n who helped develop the  
plaza is a wonderful place to  
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San Lucas, a historic  
730. The building retains  
architecture even after

## LOCAL HISTORY

cal landscape, visit the  
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area's ever-shifting tectonic  
English and Spanish, you'll  
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ledge to share with friends,  
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## 5. WHERE TO STAY

Perched on a cliff that provides unforgettable views of the Sea of Cortez lies the stunning 7-acre Sirena del Mar. The thriving shoreline scenery accompanied by Sirena's world-class amenities — elegant furnishings, fully equipped kitchens, and high-end appliances, to name a few — enables families to discover the true power of vacations.

Sirena del Mar's two infinity-edge pools and on-site restaurant, Estrella, set the perfect scene for lifelong memories with those who matter most. But the expansive sights, luxurious accommodations, and world-class amenities aren't all the resort has to offer. Besides the easy-access beach, guests can also enjoy fulfilling adventures through award-winning INSPIRED For You™ activities. City tours, group paddleboarding sessions, and more empower togetherness like never before. Guests come for Sirena del Mar's rustic, elegant charm and leave transformed, reconnected Vacation Champions.



RESERVE YOUR SIRENA  
SAN LUCAS VAC

VISIT THE LOUNGE





DEL MAR CABO  
ATION.

NOW

Some amenities may not currently be available or limited due to COVID-19. For up-to-date information on the availability of services and amenities, visit [The Lounge](#).

No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by these providers as they are not affiliated with either WHV Resort Group, Inc. or HV Global Group, Inc. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Neither WHV Resort Group, Inc. or HV Global Group, Inc. assumes liability for the products or services furnished by independent service providers who have no affiliation with either business.





# *FARM-TO-TABLE* CULINARY EXPERIENCES SHINE IN PUERTO RICO

BASK IN THE BEAUTY AND COMFORT OF A RETREAT BY THE SEA WHILE ENJOYING AUTHENTIC CUISINE FEATURING FRESH, LOCALLY SOURCED INGREDIENTS

When you picture Puerto Rico, you might think of its 300 miles of pristine beaches or rich history and culture. But equally as impressive are the island's diverse culinary traditions. There are more than 4,000 restaurants in Puerto Rico, and this island paradise is enjoying a culinary refocus on traditional flavors and local ingredients.

After Hurricane Maria hit the island in 2017, locals initiated a renewed emphasis on farming to create a more sustainable food network (before this, most food staples were shipped in). Today, many more chefs buy directly from local farms, providing support and incorporating fresh-from-the-field ingredients into memorable dishes at casual roadside spots and award-winning dining rooms alike.





Make Hyatt Residence Club Dorado, Hacienda del Mar — an oceanfront gem on the Island of Enchantment — your-home-away-from-home. Relax and soak up all the beauty and charm of Puerto Rico as you're swathed in warm tropical breezes and turquoise waters.

When you're ready to venture out and explore the surrounding areas, you'll be tempted by a vast selection of authentic culinary experiences. Here are some must-try restaurants where the island's delicious local ingredients travel right from the farm (and in many cases, the sea) to your fork. Regardless of which you choose, be prepared for a legendary meal, irresistible desserts, and friendly camaraderie with locals. >>>



## ORUJO, Taller de Gastronomía

*San Juan*

If you think farm-to-table means eating a salad with farm views, this elevated tasting menu served in an urban setting should easily change your mind. A symphony of small dishes — up to 20 in a single meal, each artfully prepared and presented — utilize Puerto Rican flavors and ingredients. Everything from herbs and vegetables to meat and fish is sourced from local purveyors. The procession of jewel-like bites, which can be matched with wine pairings, makes this a perfect location for a celebration dinner (even if you're just celebrating being on vacation).



## Cocina:Pública

*San Juan*

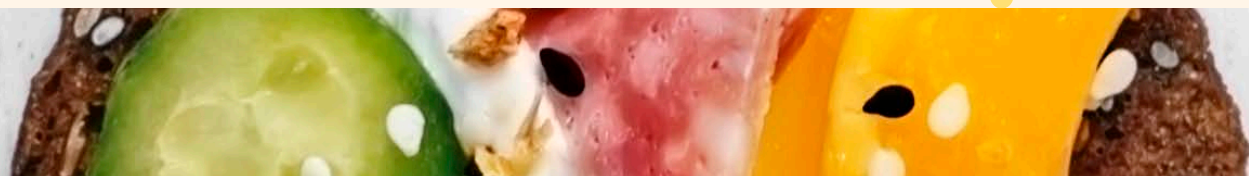
Led by talented chef Yashira Vélez, Cocina:Pública offers a menu focused on the dual themes of sustainability and Latin-Caribbean heritage. The menu here is also vegetarian-forward and vegan-friendly, with preparations like vegan trumpet mushroom “scallops” in a potato-leek garlic cream sauce alongside more traditional locally caught fish cooked in coconut and ginger.



## Vianda

*San Juan*

The husband-and-wife team behind this San Juan favorite came from the famed Blue Hill Restaurant in New York City. Blue Hill is a pioneer of the upscale farm-to-table movement in the U.S. Meals at the James Beard-award-winning Vianda focus on local ingredients infused with an international flair. Expect dishes such as crab cakes with avocado mousse, shishito peppers, and mango salsa, and be sure to leave room for desserts that highlight local produce, like a burnt caramel custard with cinnamon tuile and caramelized bananas.







## Casa Vieja

### Ciales

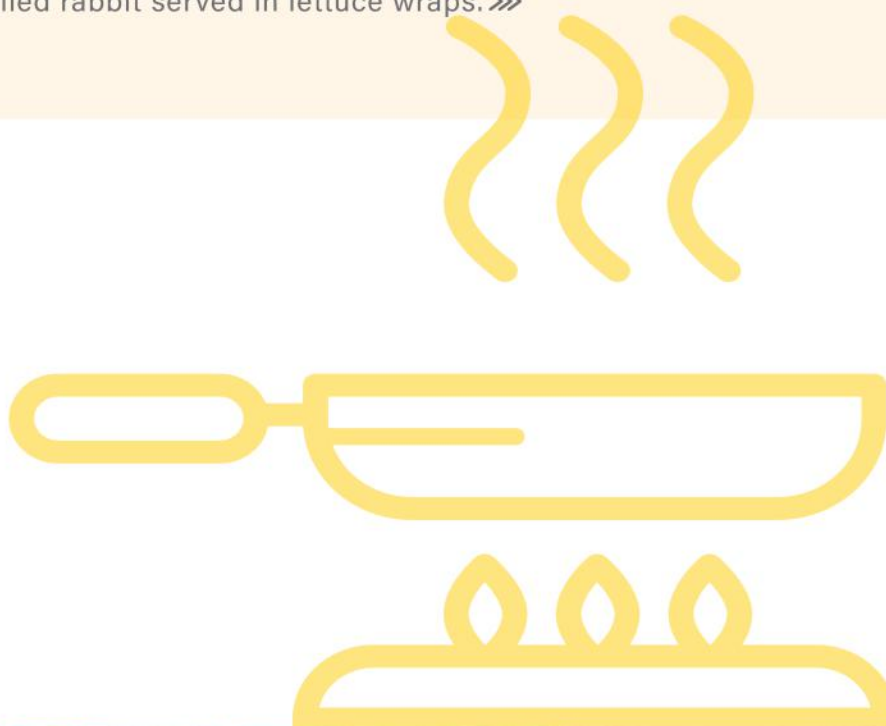
Tucked away in the verdant Puerto Rican mountains, Casa Vieja (old house) is a female-chef-led kitchen that celebrates “*abuelita* (grandma) cuisine,” with a cozy and relaxed dining room. Expect iconic offerings like *pernil al caldero* with *tostones* (Puerto Rican pulled pork with fried plantains) and *bacalao pastelillos* (cod turnovers). Wash it all down with *parcha* (passionfruit) mojitos or fresh-squeezed juices while you take in the mountain vistas.



## Bacoa Finca + Fogón

### Juncos

Nestled in the countryside, this restaurant is “rustic” by design, but not with the food. A focus on sustainable ingredients highlights both Puerto Rico’s culinary traditions and local crops. Fish, meat, and vegetables are grilled on open wood fires, but don’t expect a barbecue. Dishes might include smoked eggplant with vegetable stew; roasted pumpkin with cashew ricotta and granola; and grilled rabbit served in lettuce wraps. »»





# WHERE TO STAY

## HYATT RESIDENCE CLUB DORADO, HACIENDA DEL MAR

Make it memorable with a stay that's rich in history, culture, and natural beauty. Located on the spectacular sandy beaches of Puerto Rico, Hacienda del Mar is just 25 miles outside of historic San Juan. Luxurious amenities include:

- Direct beach access with sand volleyball court and beach games
- Olympic-size pool, kids' pool, and two whirlpool spas
- Two tennis courts, a basketball hoop, table tennis, arcade room, and fitness center
- Daily activities
- Wi-Fi

Exciting nearby activities include:\*

- Catamarans
- Cave exploring
- Deep-sea fishing
- Horseback riding
- Jet skiing
- Kayaking
- Snorkeling
- Windsurfing

Let us help you make this Puerto Rican oasis of warm breezes and swaying palms your home-away-from-home by the sea.

**Interval International® gives Owners priority access and a reduced fee when booking an exchange to Hyatt Residence Club resorts. Check out all the Hyatt Residence Club resorts and other exchange options at [Interval](#).**

\* No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by this provider as it is not affiliated with either WHV Resort Group, Inc. or HV Global Group, Inc. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Neither WHV Resort Group, Inc. or HV Global Group, Inc. assumes liability for the products or services furnished by independent service providers who have no affiliation with either business.









# SHOW YOUR VACATION CHAMPION SPIRIT

By Heidi Ekey

SHARE YOUR VACATION STORY, CONNECT WITH OTHER OWNERS, AND CELEBRATE THE POWER OF VACATIONS ON SOCIAL CHANNELS USING **#VACATIONCHAMPIONS**

Like you, we are for vacations. For getting back lost time and making time to get away. We are for smiles, laughter, and a happy world.

It's time to come together to celebrate the power of vacations. To remind ourselves — and inspire others — to live a healthy, balanced life.

We invite you to share your photos and join the movement that's changing the way people think about vacations. Share your victories, triumphant moments, memories in the making, togetherness, and happiness with your family and friends.

The Vacation Champions flag you received in the mail will help get you started. Take it with you on your journeys and include it as you capture the moments you want to share.

FOLLOW US!  
**@HYATTVACAYCLUB**









# UPCOMING EVENTS

AMP UP THE EXCITEMENT WITH HYATT VACATION CLUB HAPPENINGS, INCLUDING OKTOBERFEST, OWNERS AT BAT (WITH A FORMER ANGELS PLAYER), AND A PARTY DESIGNED TO CELEBRATE AND EDUCATE.\*



## OWNERS AT BAT\*

An Exclusive Owner Event. Sign up for this baseball lover's special box for this event includes a little batting practice, a stadium tour, and a chance to meet and greet with a former Angels player. Food and drinks will be provided. Reserve your spot now as this event will sell out quickly. Please see details below.

**DATES:** October 17, 2022

**TIME:** 9 AM

**WHERE:** Angels Stadium. Reservations available from The Hyatt Vacation Club

## OKTOBERFEST

Cheers! Or as they say in Germany, *Prost!* Come celebrate in style while enjoying beer tastings from local breweries, dueling pianos, cornhole, and Solo cup pong. Enjoy authentic German food including bratwurst and Bavarian pretzels. Ladies, don your dirndls. Gentlemen, lighten up in your lederhosen. This event is meant to be fun! Attendees must be 21 or older to drink alcohol. Ticket purchase required to attend.

**DATES:** October 1 and 2, 2022

**TIME:** 11 AM to 4 PM

**WHERE:** The Welk, San Diego Area, and Northstar Lodge, Lake Tahoe



Call 855.751.0317 to find out more about our future events or to book your event.

\* Owners can only book one event at a time. Based on available dates and published rates. Events including alcohol require payment of a deposit. We cannot serve those who are intoxicated. Please drink responsibly. Call 866.920.0262 for additional details. Participation in a time slot is not guaranteed. Terms and conditions apply. For Details of Participation, [click here](#).



Step on up to the batter's event. Owners will have a stadium tour, and a meet-and-player. Food and drinks will be served — this event will be held at the Welk. Details below.

Round-trip transportation  
The Welk, San Diego Area



For more information about these and  
to reserve your spot.

Availability. Pricing and savings vary and are based on  
participants to be 21+ with a valid ID. We reserve the right  
to change. Activities are subject to change. Please call  
for a sales presentation is required for Owners. Terms  
and conditions apply.

## HYATT VACATION CLUB LAUNCH PARTY

Get to know other Owners, learn more about your Hyatt Vacation Club Ownership benefits, hear about great new changes, and see what's on the horizon for your Ownership directly from Chief Operating Officer Stephanie Butera during a meet and greet. You'll also have a chance to meet our friendly Owner Services team. Enjoy a delicious barbecue dinner and live music. Don't forget to grab your swag bag while you're there, too! No tour is required for this free event.

**DATES:** October 13, 2022

**TIME:** 5:30 PM to 8 PM

**WHERE:** The Welk, San Diego Area





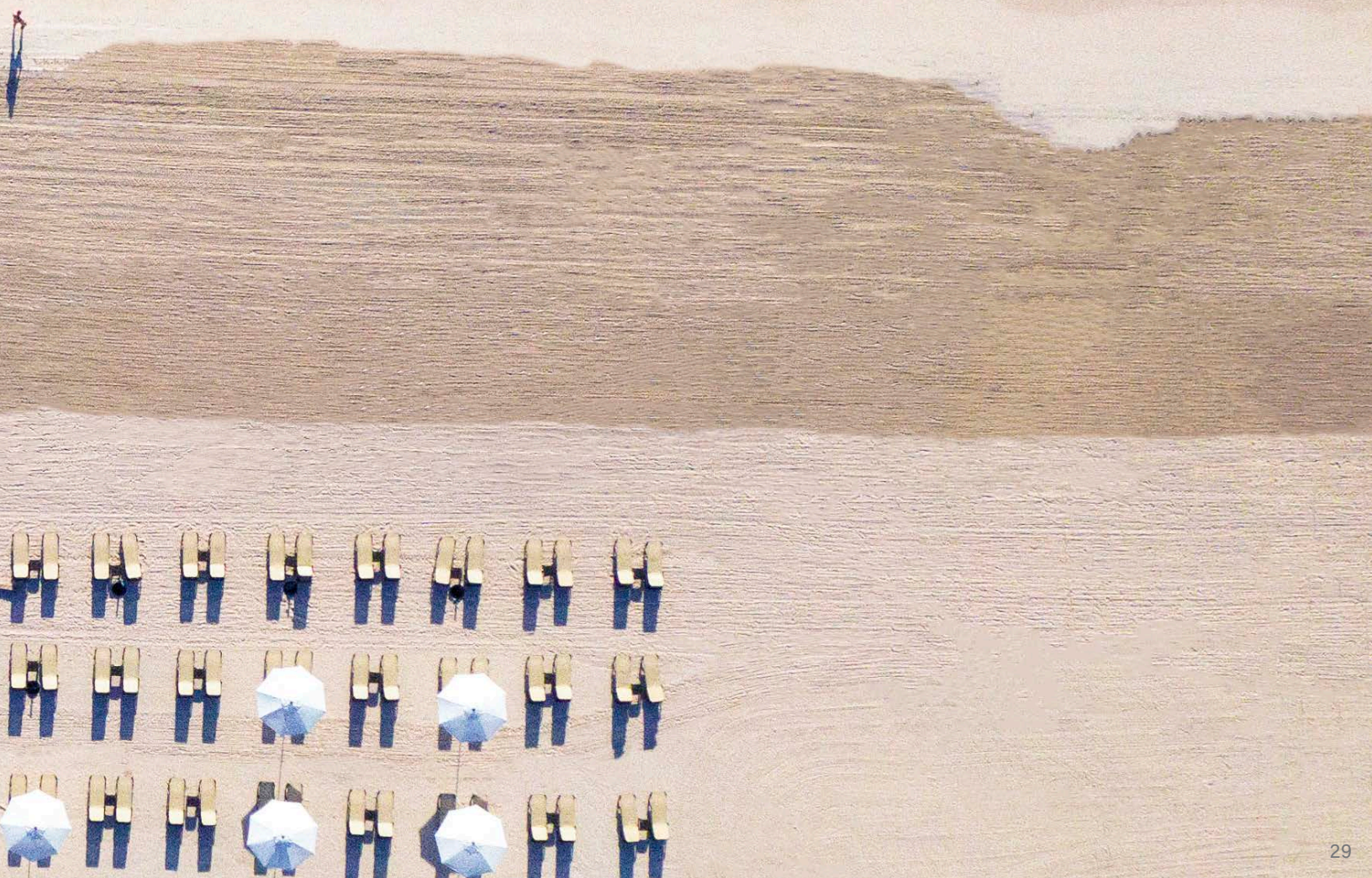
# *THE DOMINICAN* YOUR NEXT DESTINATION





# REPUBLIC: T ION

By Heidi Ekey





# DISCOVER THE RELAXING SIMPLICITY OF AN ALL-INCLUSIVE FAMILY VACATION AT HYATT ZIVA CAP CANA.

All-inclusive luxury has been redefined at Hyatt Ziva Cap Cana. This unique Hyatt resort built in 2019 in an exclusive area of the Dominican Republic.

Inspired by the beauty and culture of the destination, ocean views are visible throughout the meandering resort from the stunning lobby to the contemporary accommodations.

With 3 miles of white-sand beaches, a protected harbor marina, an award-winning golf course just 5 minutes away, and a luxury shopping center just 10 minutes away, this home-away-from-home has everything you need. World-class accommodations include swim-up suites, inspired cuisine, and a stunning water park for all ages.

Six restaurants and five bars and lounges offer extensive themed dining options including a la carte restaurants, gourmet buffets, bars, lounges, food carts, and 24-hour in-room dining. And don't worry about the check — it's part of the package.

Besides relaxation, fun, and great memories, your vacation includes a great selection of activities for all ages.







## DAILY ACTIVITIES

Discover the essence of Cap Cana within this all-ages resort. Join in on the fun at themed pool parties and beach bashes or paint a handmade keepsake while sipping a piña colada. Take a dance class or go for a virtual reality experience. Adventure is within your reach — all day, every day.



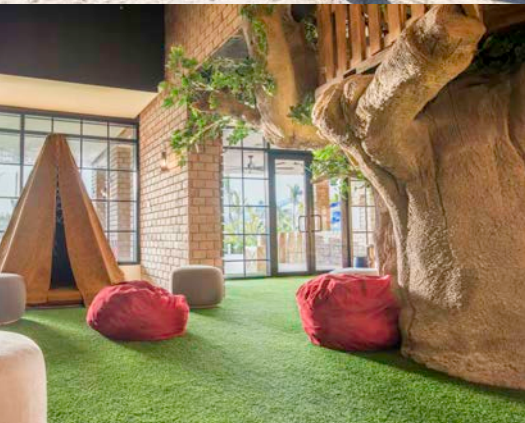
## SWIMMING & WATER SPORTS

Stay cool in one of the infinity pools or have some fun in the sun at the waterpark, featuring a lazy river with grotto cascade, water cannons, and three big slides. For more action and adventure, give AquaStrong, Aqua-cycling, or nonmotorized watersports a try.



## FITNESS & SPORTS

Work up a sweat around the clock in the 14,000-square-foot fitness center with functional fitness and spinning rooms. Test out the latest cardio and strength training equipment, experience Stott Pilates, test your dance skills with a Zumba class, or start your day with an “OM” during beachside yoga.



## KIDS CLUB

Children love the club, where they can make new friends and join in on fun, supervised games which include interactive digital tablets and a Spider Zone, among other entertaining activities. Kids 13 to 17 can experience the latest virtual reality simulators and Formula 1 racing at the teen club.



## LIVE ENTERTAINMENT

Each night brings new experiences. Delight in live family-friendly presentations at the 300-seat open-air outdoor amphitheater, where you'll see professional musicians and brilliant dancers in culturally inspired shows. >>>



## OPTIONAL INDULGENCES:

### SPA & BEAUTY

Let the serenity of sand, surf, and sky lull you to relaxation. Unwind in the underground sanctuary with over 26,900 square feet of space with 18 massage rooms, a hydrotherapy circuit, and an outdoor oasis lagoon.

### CABANAS

Choose your own oasis. Plunge into one of the sparkling pools or relax and enjoy the scenery from a private cabana.

All World of Hyatt® benefits are available at participating resorts and are subject to the World of Hyatt program terms and conditions and Hyatt Vacation Club Platinum Program Terms & Conditions.







**BOOK YOUR DREAM  
VACATION THROUGH  
WORLD OF HYATT  
TODAY.**





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